



Sample Shipping Instruction

In order to ensure shipping of samples for genetic diagnostics without delays we would like to draw your attention to a few points we find often to be the cause of delays.

1. Is the sender's address correct?

The address needs to include the postal code. Also, please provide a phone number, including the area code, and an email address for possible questions.

2. Did you use the correct address of CeGaT?

CeGaT GmbH
Paul-Ehrlich-Straße 23
72076 Tübingen
Baden-Württemberg, Germany
+49 7071 565 44 55
logistics@cegat.com

3. Is the description of goods correct?

The description needs to include the type of sample (blood, tumor or other human genetic material). Furthermore, please add the following description after the sample type:

*Human [your type of sample],
UN3373 biological substance category B,
non-hazardous/non-infectious*

4. UN3373 Label is mandatory for most shipments

Please use a UN3373 envelope (e.g., from DHL or a FedEx clinical pack). If you do not have one, please print it, cut it out, and attach it visibly. You can download the label from the internet. It needs to be of size XXXX.

5. Packed airtight and safe

Please comply with UN3373 shipping rules. That means the EDTA tube should be placed in a safety container and the safety container in a box. Please make sure that the box does not rattle when you shake it. If the content of the box moves and rattles, then fill the box with paper or something similar. Nothing should move inside the box. These are the regulations from customs. Then the packed box is put into a UN3373 envelope. Please see the picture below. Appropriate packing which can withstand international shipping is necessary.

6. Proforma invoice

If the proforma invoice cannot be transmitted digitally, it must be printed 3 times, signed, and taped on the package with the labels, or placed in a shipping bag which is then taped on the package. Please specify the value of the sample(s) to be USD/EUR 1.

For shipping within Europe, a proforma invoice is not necessary. Please feel free to attach it if you want to avoid any customs problems.

